

## HIGHLIGHTS

### FINANCIAL HIGHLIGHTS (AT 31 DECEMBER 2023)

- Total revenue **€12bn**
- Operating profit **€2.6bn**
- Net profit **€1.9bn**
- Total financial assets **€581bn**
- Direct funding at BancoPosta **€92bn**
- **29.6m** payment cards
- **22.1m** Postepay cards

### CORPORATE HIGHLIGHTS (AT 31 DECEMBER 2023)

- **12,800** post offices
- **2.3bn** items of mail delivered
- **156m** parcels delivered
- **35m** customers
- **38.9m** customers registered with digital channels
- **96.8m** Apps downloaded
- **6.3m** online visitors per day
- **12m** e-wallets
- **24m** people with a PosteID digital identity
- **119,300** employees

## HIGHLIGHTS

### FINANCIAL HIGHLIGHTS (AT 31 DECEMBER 2022)

- Total revenue **€11.9bn**
- Operating profit **€2.3bn**
- Net profit **€1.5bn**
- Total financial assets **€562bn**
- Direct funding at BancoPosta **€87bn**
- **28.9m** payment cards
- **21.4m** Postepay cards

### CORPORATE HIGHLIGHTS (AT 31 DECEMBER 2022)

- **12,800** post offices
- **2.4bn** items of mail delivered
- **240m** parcels delivered
- **35m** customers
- **36.8m** customers registered with digital channels
- **84.5m** Apps downloaded
- **5.8m** online visitors per day
- **10.7m** e-wallets
- **23.8m** people with a PosteID digital identity
- **119,800** employees