

HIGHLIGHTS

FINANCIAL HIGHLIGHTS

(AT 31 DECEMBER 2021)

- Total revenue **€11.2bn**
- Operating profit **€1.8bn**
- Net profit **€1.6bn**
- Total financial assets **€586bn**
- Direct funding at BancoPosta **€79.1bn**
- **28.6m** payment cards
- **21.1m** Postepay cards

CORPORATE HIGHLIGHTS

(AT 31 DECEMBER 2021)

- **12,800** post offices
- **2.5bn** items of mail delivered
- **249m** parcels delivered
- **35m** customers
- **33.8m** customers registered with digital channels
- **70.3m** Apps downloaded
- **4.3m** online visitors per day
- **9.1 m** e-wallets
- **21.2m** people with a PostelID digital identity
- **121,400** employees