

HIGHLIGHTS

FINANCIAL HIGHLIGHTS (AT 30 SEPTEMBER 2021)

- Total revenue **€8.4bn**
- Operating profit **€1.6bn**
- Net profit **€1.2bn**
- Total financial assets **€582bn**
- Direct funding at BancoPosta **€77.3bn**
- **28.9m** payment cards
- **21.5m** Postepay cards

CORPORATE HIGHLIGHTS (AT 30 SEPTEMBER 2021)

- **12,800** post offices
- **1.9bn** items of mail delivered
- **181m** parcels delivered
- **35m** customers
- **32.5m** customers registered with digital channels
- **65.2m** Apps downloaded
- **4m** online visitors per day
- **8.8m** e-wallets
- **19.5m** people with a PosteID digital identity
- **121,700** employees

HIGHLIGHTS

FINANCIAL HIGHLIGHTS (AT 31 DECEMBER 2020)

- Total revenue **€10.5bn**
- Operating profit **€1.5bn**
- Net profit **€1.2bn**
- Total financial assets **€569bn**
- Direct funding at BancoPosta **€67.4bn**
- **28.9m** payment cards
- **21.7m** Postepay cards

CORPORATE HIGHLIGHTS (AT 31 DECEMBER 2020)

- **12,800** post offices
- **2.28bn** items of mail delivered
- **210m** parcels delivered
- **35m** customers
- **27.1m** customers registered with digital channels
- **48.1m** Apps downloaded
- **3m** online visitors per day
- **7.4m** e-wallets
- **12.2m** people with a PostelD digital identity
- **124,700** employees