

Report from Poste Italiane S.p.A. to its Shareholders pursuant to article 13 of the Italian Personal Data Protection Code (Legislative Decree 196/2003)

Dear shareholder,

pursuant to and because of the effects of article 13 of Legislative Decree 196/03, which constitutes the Personal Data Protection Code (hereinafter, the “Privacy Code”), Poste Italiane is providing you hereinafter with information on the processing¹ of the personal data² you have furnished Poste Italiane, including through banks and financial intermediaries, regarding your relationship as a shareholder.

1. Purposes of the processing and the obligatory furnishing of the data

Your personal data will be processed for the following purposes: (i) keeping the shareholder register and related activities, (ii) compiling and updating the mailing list (name, address, and other contact information, if any) for sending corporate notices and documentation, (iii) accreditation and registration for attending the Company’s shareholders’ meetings, (iv) recording the discussions and voting during shareholders’ meetings in the minutes, (v) the payment of dividends, and (vi) statistics to ascertain the Company’s shareholder base or attendance at shareholders’ meetings.

Furthermore, in the event you furnish your personal data in order to exercise electronically – through the Investor/Shareholder section of the website www.poste.it – the shareholders’ rights set forth in the Consolidated Law on Finance (Legislative Decree 58/1998), i.e. to (i) ask questions before a shareholders’ meeting; (ii) notify Poste Italiane of proxies entrusted to your representatives; (iii) request additions to the agenda and present proposals of resolutions, Poste Italiane will process your personal data in order to enable you to exercise such rights.

In addition to the aforesaid purposes, your data may be processed to comply with obligations provided for by the law, regulations, or EU directives. The acquisition of your data is therefore necessary and/or obligatory by law in order to pursue the aforesaid purposes. Failure to provide them, or providing them only partially or incorrectly, could entail improper conduct with regard to the law or yourself.

2. Processing methods and logic

Processing is done manually (for example, on paper) and/or using IT and TC instruments according to the aforesaid purposes, and in any case in such a way as to ensure security and confidentiality.

3. Data Controller, Data Processor, and categories of the Persons in Charge of the Processing at Poste Italiane

¹ Pursuant to article 4, paragraph 1, letter a) of the Privacy Code, by “processing” is meant any operation, or set of operations, carried out with or without the help of electronic or automated means, concerning the collection, recording, organization, keeping, interrogation, elaboration, modification, selection, retrieval, comparison, utilization, interconnection, blocking, communication, dissemination, erasure and destruction of data.

² Pursuant to article 4, paragraph 1, letter b) of the Privacy Code, by “personal data” is meant any information relating to natural or legal persons, bodies or associations that are or can be identified, even indirectly, by reference to any other information including a personal identification number.

Your personal data are processed by the employees of the Legal and Corporate Affairs Function. Said employees, who work under the direct authority of the Data Processor, have been designated Persons in Charge of Processing, and have received appropriate operating training in this regard.

Your Data Controller is Poste Italiane S.p.A., whose registered office is at Viale Europa, 190 - 00144 Rome, Italy.

4. Categories of third parties to whom the data could be communicated in their capacity as Data Controllers or who could have access to them in their capacity as Data Processors or Persons in Charge of the Processing.

In addition to employees of Poste Italiane, your personal data could be processed by third parties, including the companies of the Poste Italiane Group, to which Poste Italiane entrusts the activities and services (or part of them) for pursuing the purposes referred to under 1) above. In such case, the aforesaid parties will be specified as autonomous Data Controllers or designated as Data Processors or Persons in Charge of the Processing in accordance with the provisions of the law in force regarding privacy. Such parties are categorized as follows:

- a)** Members of the Company's Board of Directors and Board of Statutory Auditors;
- b)** Companies or persons assigned to send corporate material, including SPAFID S.p.A., which will function as the Data Processor;
- c)** Companies or persons for the management and maintenance of the IT systems;
- d)** Audit firms;
- e)** Companies/service centers handling the data necessary for updating the shareholder register;
- f)** Companies, firms, or self-employed professionals for consultation and assistance in corporate transactions, the organization and running of shareholders' meetings, and related activities;
- g)** Public institutions and/or authorities (law courts, the stock exchange, the Consob, etc.), in order to comply with specific obligations of the law or regulations;
- h)** Companies/centers for bank services and/or banks for the transmission of financial data required to transfer securities and bank orders (e.g., payment of dividends);
- i)** Promoters soliciting proxies for attending shareholders' meetings in the cases provided for by the law.

Furthermore, some of your personal data may be communicated to the financial market in observation of provisions of the law or CONSOB regulations.

5. Right to access personal data and other rights pursuant to article 7 of the Privacy Code

You have the right to access at any time the data that regard you and to exercise the other rights provided for by article 7 of the Privacy Code³ by applying to the Data Processor mentioned under 3) above.

³ **Article 7. Right to access personal data and other rights**

1. A data subject shall have the right to obtain confirmation as to whether or not personal data concerning him exist, regardless of their being already recorded, and communication of such data in intelligible form.

2. A data subject shall have the right to be informed

a) of the source of the personal data;

b) of the purposes and methods of the processing;

c) of the logic applied to the processing, if the latter is carried out with the help of electronic means;

d) of the identification data concerning data controller, data processors and the representative designated as per Section 5(2);

e) of the entities or categories of entity to whom or which the personal data may be communicated and who or which may get to know said data in their capacity as designated representative(s) in the State's territory, data processor(s) or person(s) in charge of the processing.

3. A data subject shall have the right to obtain

a) updating, rectification or, where interested therein, integration of the data;

b) erasure, anonymization or blocking of data that have been processed unlawfully, including data whose retention is unnecessary for the purposes for which they have been collected or subsequently processed;

c) certification to the effect that the operations as per letters a) and b) have been notified, as also related to their contents, to the entities to whom or which the data were communicated or disseminated, unless this requirement proves impossible or involves a manifestly disproportionate effort compared with the right that is to be protected.

4. A data subject shall have the right to object, in whole or in part,

a) on legitimate grounds, to the processing of personal data concerning him/her, even though they are relevant to the purpose of the collection;

b) to the processing of personal data concerning him/her, where it is carried out for the purpose of sending advertising materials or direct selling or else for the performance of market or commercial communication surveys.