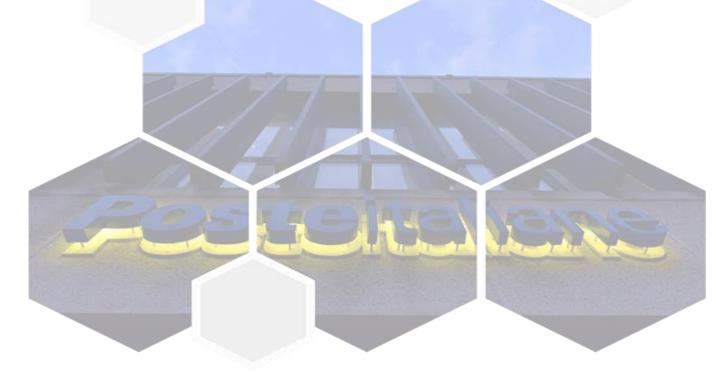


Rome, November 30 2020





WHO WE ARE

Italy, listed in 2015 and State owned at 64.26% Leading postal operator, Poste Italiane is the most trusted retail platform, building on a diversified business and resilient most trusted & widespread operations retail platform A unique multichannel distribution network combining over 12,800 post offices, 6.3k 3rd party network touchpoints and 20.8 million online registered users BancoPosta - ring-fenced capital within Poste Italiane SpA - offers simple, safe and cost-efficient financial products, collects deposits and coordinates the distribution of financial products to retail clients Deposits gathered are invested in govies by law. The related investment portfolio generates net interest Leading distribution and capital gains platform for financial and BancoPosta does not perform any lending activity by law and only distributes third party loans and insurance products mortgages, without bearing any credit risk Poste Italiane is by law the sole distributor of postal saving products, issued by Cassa Depositi e Prestiti and guaranteed by the Italian State **Poste**italiane Poste Vita - a fully owned subsidiary of Poste Italiane - is leader for life-insurance investment products and P&C (Bancassurance non-motor) in Italy PostePay SpA – a fully owned subsidiary of Poste Italiane – offers a unique integration between telco and digital payments Leader in payments, Leader in traditional payments (physical payment slips), introduced prepaid cards in 2003 and today focused on innovation drives payments digitalization Deliver 2022 is a 5 year strategic plan driving transformation, with tangible results already visible across all business segments: turnaround in Mail, Parcel and Distribution, accelerate convergence of digital payments and mobile and a fully fledged financial and insurance commercial offer Strong strategic drive In November 2020 Poste Italiane also signed a preliminary agreement to acquire the entire capital of Nexive Group, the second postal operator in Italy with a 12% market share in the mail market. Total consideration entirely funded by cash at hand. Signing and closing expected in January 2021 Strategy underwritten by experienced management team

With over 12,800 post offices and 30k mailmen/women, Poste Italiane is the leading postal operator in

Posteitaliane

3

MANAGEMENT TEAM WITH PROVEN TRACK RECORD IN EXECUTION OUR MANAGERS



BIANCA MARIA FARINA CHAIRWOMAN

Previously CEO of Poste Vita and Poste Assicura. Chairwoman of ANIA, the association of Italian insurance companies Vice President of the FEBAF Board of Directors (Italian Federation of Banks, Insurance and Finance)



MATTEO DEL FANTE CEO & GENERAL MANAGER

CEO of Poste Italiane since 2017 Previously CEO of Terna, General Manager of CDP and Head of EMEA Public Sector at JPMorgan



GIUSEPPE LASCO CO-GENERAL MANAGER

Co-General Manager of Poste Italiane and Head of Corporate Affairs. Previously Head of Corporate Affairs at Terna and CEO of Tamini



GUIDO MARIA NOLA CFO

Previously Senior Country Officer and Head of Investment Banking at JPMorgan Italy



CAMILLO GRECO
Deputy CFO &
Head of Group Subsidiaries

Previously Global Head Consumer Investment Banking, Head of Consumer & Retail Investment Banking EMEA and co-Senior Country Officer Italy at JPMorgan



LAURA FURLAN Financial Services

Head of BancoPosta Previously Head of Marketing at BancoPosta and Head of Strategic Marketing at Intesa SanPaolo



ANDREA NOVELLI Insurance Services

CEO of Poste Vita (May 2020) Previously Head of BancoPosta, CEO at SIMEST, General Manager at Cassa Depositi e Prestiti and Director at SNAM



MARCO SIRACUSANO Payments & Mobile

CEO of PostePay Previously Head of BancoPosta, Country Manager Italy at UniCredit Consumer Financing Bank and Chairman of Fineco Prestiti

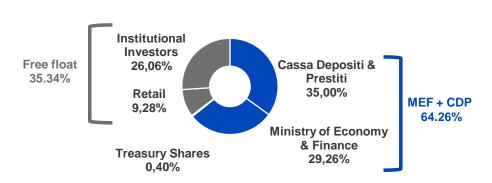


MASSIMO ROSINI
Mail & Parcels

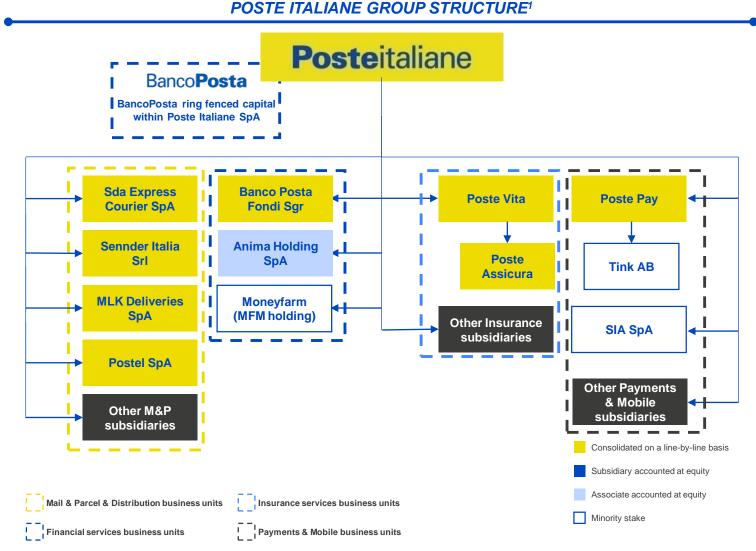
Chairman of SDA Board of Directors Previously Chief Technical Officer at Indesit and CEO of Ilva Group

POSTE ITALIANE SHAREHOLDER AND GROUP STRUCTURE

SHAREHOLDER STRUCTURE

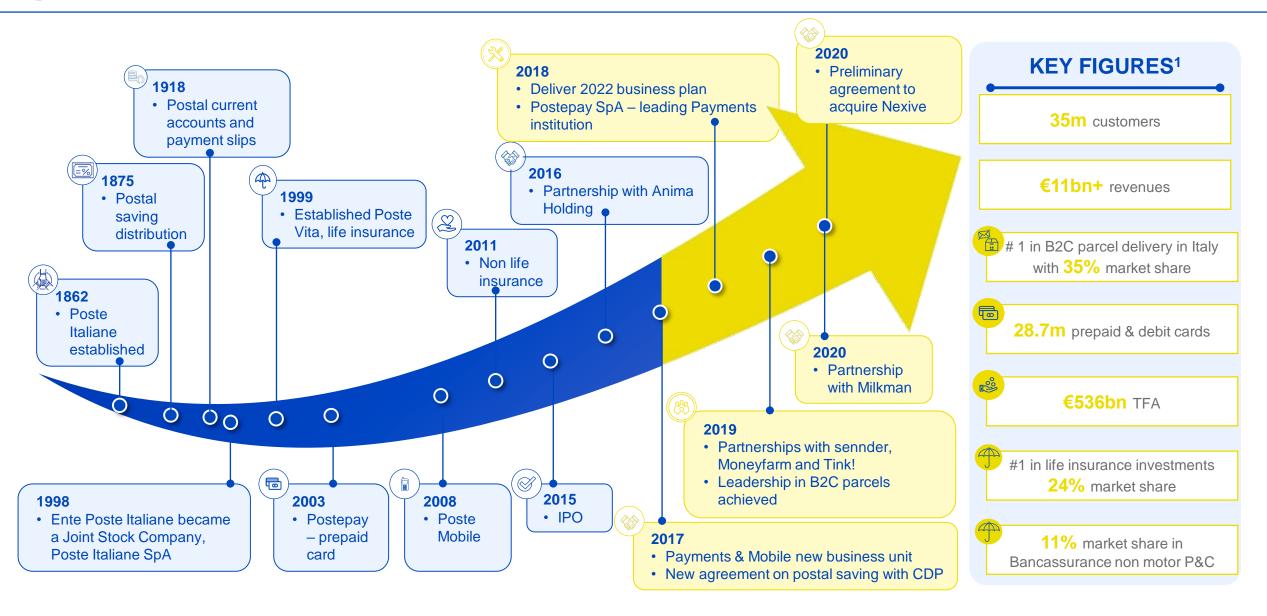


- → Listed in 2015
- Supervised by Corte dei Conti (the Italian Court of Auditors) and CONSOB (Italian financial market authority)
- → BancoPosta regulated and supervised by Bank of Italy – out from the scope of BRRD
- → Poste Vita regulated by IVASS (Italian insurance authority)



CONTINUED TRANSFORMATION TO MEET EVOLVING CUSTOMERS' NEEDS

DELIVER 2022 – SUSTAINED MOMENTUM



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6

AN INTEGRATED PLATFORM - MAIL & PARCELS, PAYMENTS, FINANCIAL AND INSURANCE

FY19

Revenues¹ €11.0bn

DIVERSIFIED AND RESILIENT BUSINESS MODEL



MAIL, PARCEL & DISTRIBUTION



WHO WE ARE

• Leading postal operator, leveraging on an unrivalled distribution network

OUR 2022 STRATEGY

 Transform network to seize parcel market opportunities from surging e-commerce demand and to manage structural mail decline

KPIs: 2019 (vs 2017)

Parcels delivered by Postini (+50%)

Daily automated parcel sorting capacity (+55%)

B2C (€) market share (+5p.p.)

B2B (€) market share (+1p.p.)

Alternative 6,300 touch points

delivery network:





PAYMENTS & MOBILE



WHO WE ARE

• Italian leader in traditional and digital payments, integrating Telco services

OUR 2022 STRATEGY

- Manage the transition towards digital channels in the Italian payments market
- Accelerate convergence of payments & mobile services

KPIs: 2019 (vs 2017)

Card stock (+16%)28.7m

Total card transaction value (+45%)€33.1bn

Active e-wallets (+213%)5.4m

Card transactions (#)/ market share 1.4bn / 15.6%



FINANCIAL SERVICES



WHO WE ARE

· Leading distribution platform for simple, transparent, cost effective and low risk financial products

OUR 2022 STRATEGY

- · Adapting to different rate scenarios with a flexible net interest & capital gains mix
- Develop a multichannel distribution platform, expand and renew product offer to cover all financial needs

KPIs: 2019 (vs 2017)

TFA €536bn (vs. €510 in 2017)

Retail net inflows at €3.5bn (vs. €1.2bn)

Postal savings net outflows -€3.5bn (vs. - €7.9bn)

Loan & mortgage distribution volumes €3.6bn (vs. 2.6bn in 2017)

Personal loans (€) market share (+2p.p.)



INSURANCE SERVICES



WHO WE ARE

• Trusted leader in life insurance investment products

OUR 2022 STRATEGY

- Build a fully fledged insurance offer with a diversified life insurance and P&C
- · Sustainable capitalization to support growth

KPIs: 2019 (vs 2017)

GWP €18.0bn Life Multiclass (GWP) market share 17% (+16p.p.)

Multiclass on total **GWP** 36% (+34 p.p)

Bancassurance P&C market share 11% (+3 p.p)



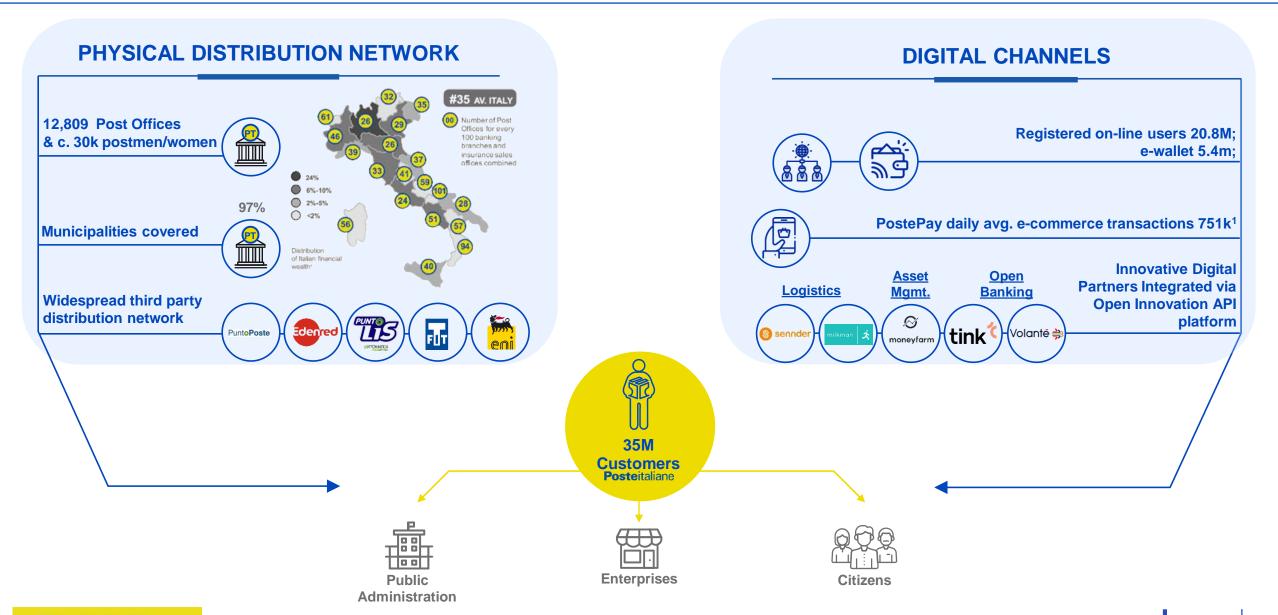
Percentage of 2019 market revenues

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1. Market revenues

ITALY'S LEADING CUSTOMER DISTRIBUTION NETWORK

MULTICHANNEL DISTRIBUTION MODEL



ESG STRATEGY FOUNDED ON EIGHT SUSTAINABILITY PILLARS

AN INTEGRATED STRATEGY ALIGNING FINANCIAL ESG OBJECTIVES

POSTE ITALIANE IS ALIGNED TO THE UNITED NATIONS SUSTAINABILITY DEVELOPMENT GOALS



AWARDS

Dow Jones Sustainability Indices

SINCE 2019

Poste has been included in the Dow Jones Sustainability World Index and in the more selective Europe Dow Jones Sustainability Index



SINCE 2019

Poste Italiane has been included in the Bloomberg Gender-Equality Index (GEI) 2020, assessing gender equality and reporting transparency



RANKED #3

among 134 companies worldwide andat European level in 'Transports and Logistics'



DELIVER 2022 FINANCIAL TARGETS

PROVEN TRACK RECORD IN ACHIEVING BUSINESS PLAN TARGETS

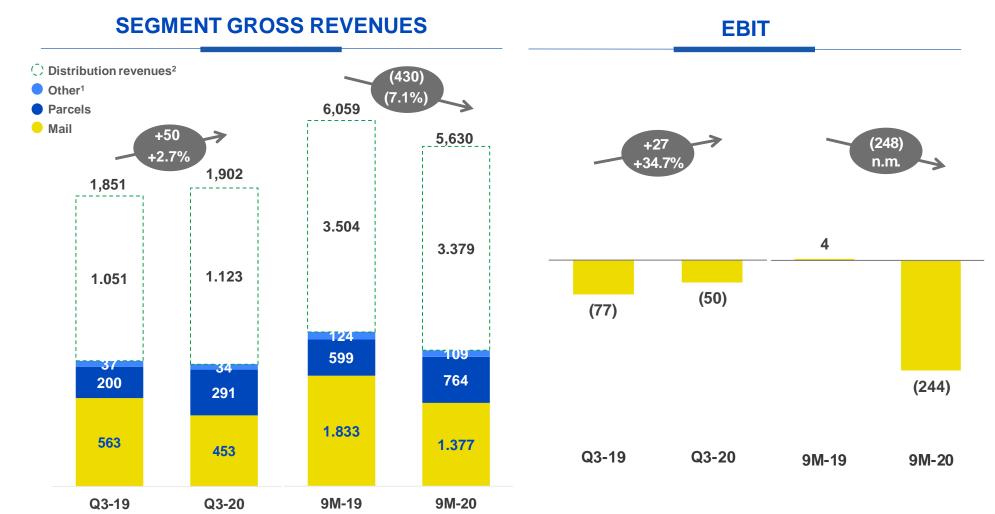
€ bn unless otherwise stated	2017 Actual	2018 Deliver 2022	2018 Actual	2019 Deliver 2022	2019 Actual	9M-20	HIGHLIGHTS
REVENUE	10.6	10.7	10.86	11.0	11.04	7.7	→ Proven track record in meeting plan targets
EBIT MARGIN	1.1 11%	1.4 13%	1.5 14%	1.6 15%	1.77 16%	1.2 16%	 → Diversified business model supports resilient operating results
NET PROFIT	0.7	1.0	1.40 ¹	1.1	1.34 ²	0.9	→ Preserving solid capital position while meeting
DIVIDEND (€/SHARE)	0.42	0.44	0.44	+5%	0.46	+5%	shareholders' remuneration targets
DIVIDEND PAYOUT	80%		41%		45%		
CAPEX, €m	467		538		734	370	

REVENUES BY BUSINESS UNIT

MAIL, PARCEL & DISTRIBUTION

€ m unless otherwise stated





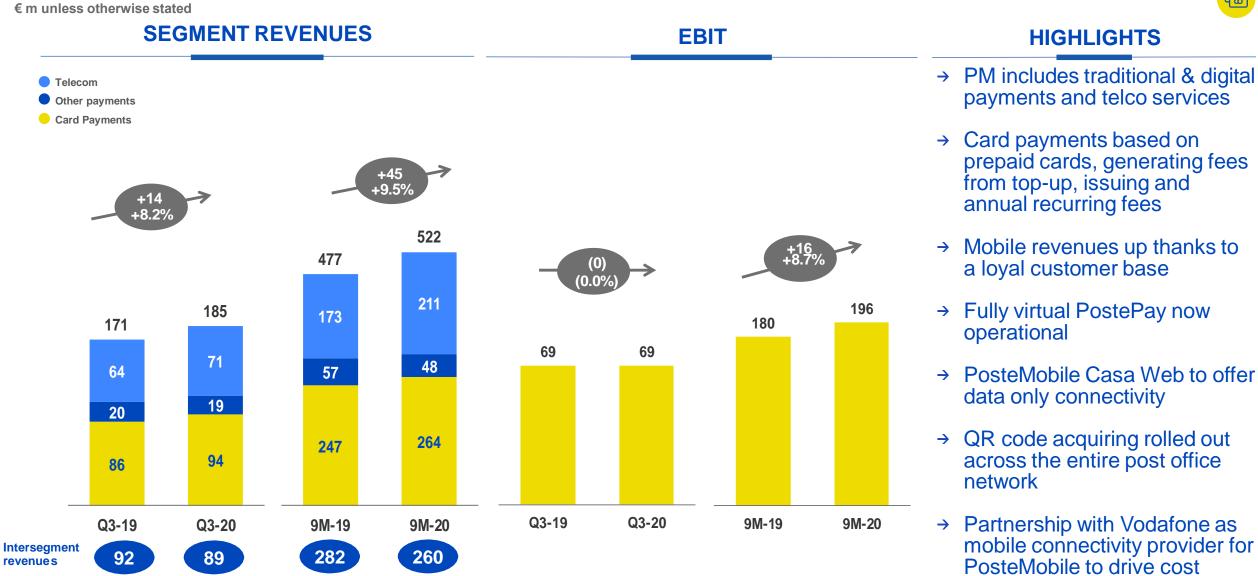
- → MPD includes mail, parcels, logistic services and the distribution of products through the post office network
- Continued parcel revenue growth balancing mail decline
- → Record high B2C growth leveraging on a diversified customer base
- → Post office network distributing all businesses' products, with further enlargement of product range to come

REVENUES BY BUSINESS UNIT

PAYMENTS & MOBILE



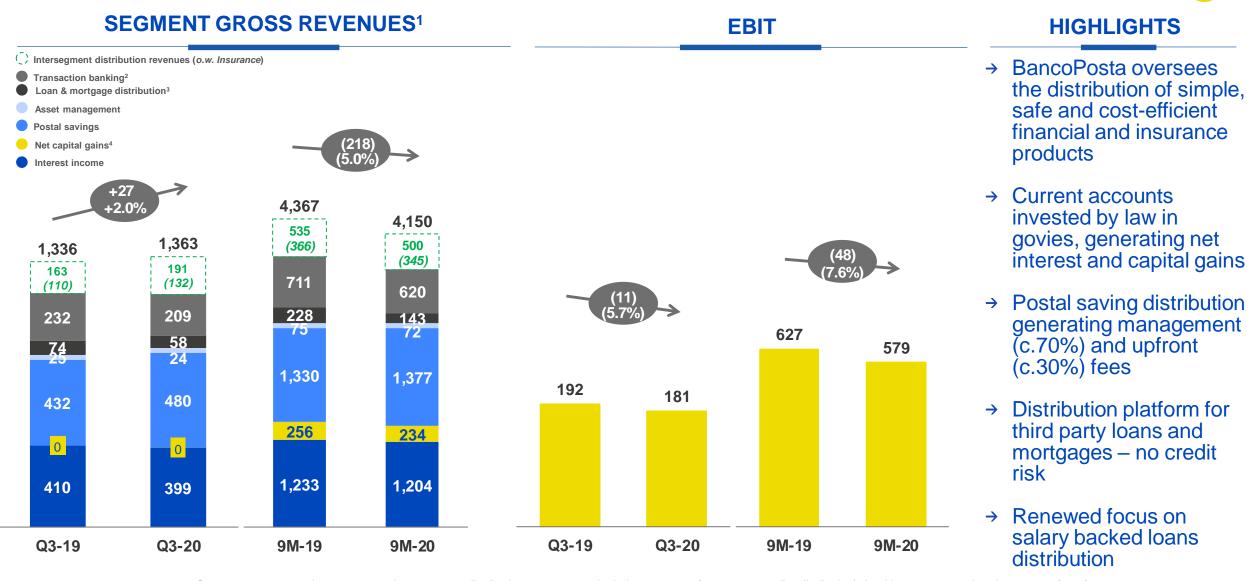




efficiency

REVENUES BY BUSINESS UNIT FINANCIAL SERVICES

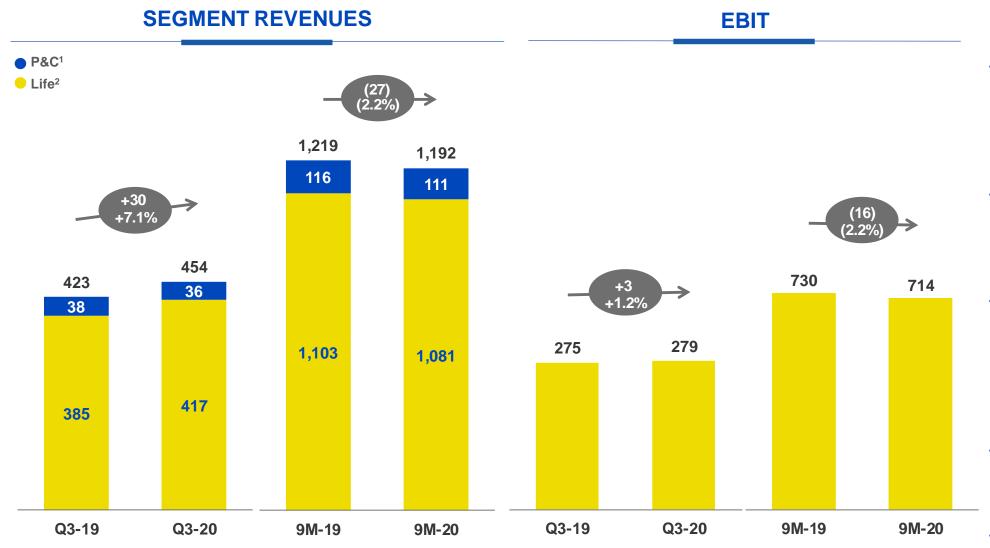
€ m unless otherwise stated



REVENUES BY BUSINESS UNIT INSURANCE SERVICES

-

€ m unless otherwise stated



- → Poste Vita Group is leader in life insurance investment products and in bancassurance nonmotor P&C
- → Traditional player shifting towards capitallight and multiclass products
- → Seize opportunities from low penetration of Italian P&C market: modular product tailored to protect against multiple risks
- → Digital P&C claim management for appraisal and settlement
- → Ongoing pilot in motor insurance distribution

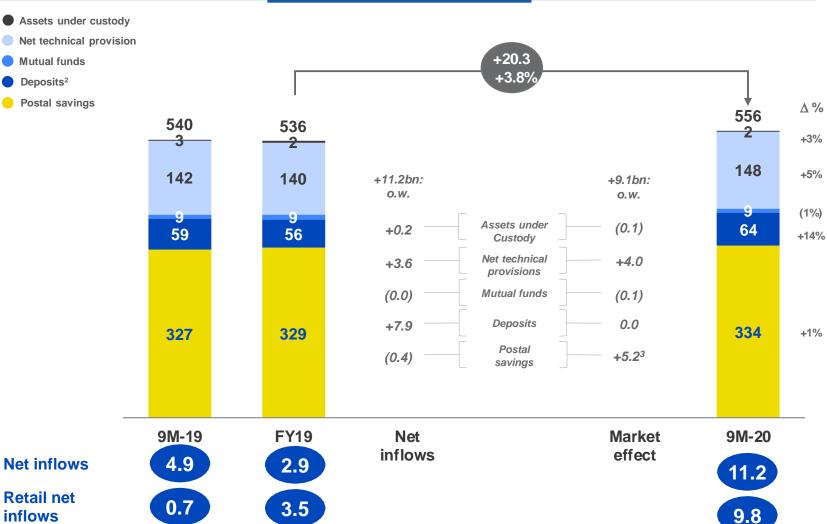
GROUP TOTAL FINANCIAL ASSETS

CONTINUED POSITIVE NET INFLOWS AND MARKET EFFECT RESULTING IN +€20BN TFAs YTD







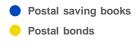


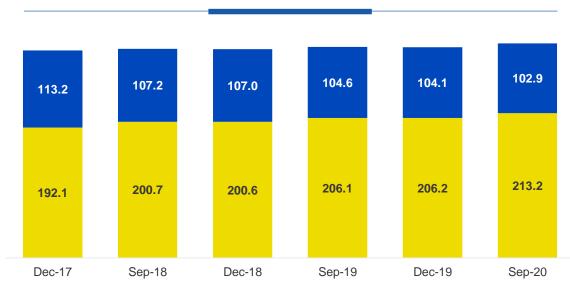
- → TFAs up on both positive net inflows and performance effect
- Robust retail net inflows
- Strong distribution of new postal bonds offsetting redemptions
- → Deposits increasing with continued preference for liquidity products
- → Net technical provisions up, thanks to positive net inflows and market effect

POSTAL SAVINGSKEY PILLAR OF RETAIL SAVING IN ITALY

€ bn unless otherwise stated







POSTAL SAVINGS NET INFLOWS



- → The most popular saving product for Italian retail customers, exclusively distributed by law by Poste Italiane
- → Simple products, guaranteed by the Italian State, redeemable at par on demand, with a step-up remuneration at maturity
- → Cassa Depositi e Prestiti pays Poste Italiane a distribution commission formed by management fees (c.70%) and upfront fees (c.30%) for a total of €1.8bn in 2019

INSURANCE SERVICES – NET TECHNICAL PROVISIONS

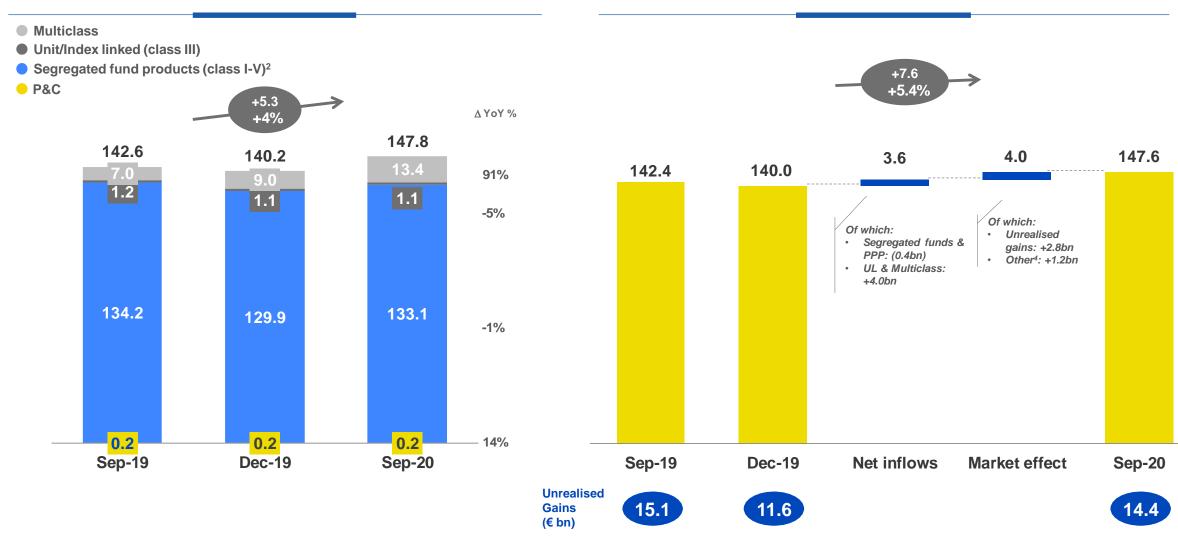
CONTINUED DIVERSIFICATION TOWARDS MORE CAPITAL EFFICIENT PRODUCTS



€ bn unless otherwise stated

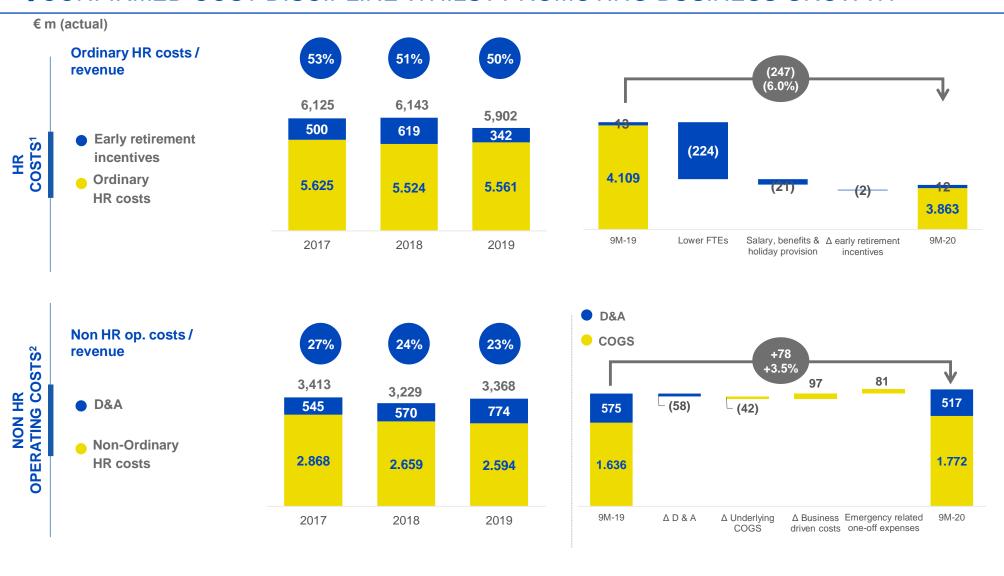


LIFE NET TECHNICAL PROVISIONS EVOLUTION³



GROUP COSTS

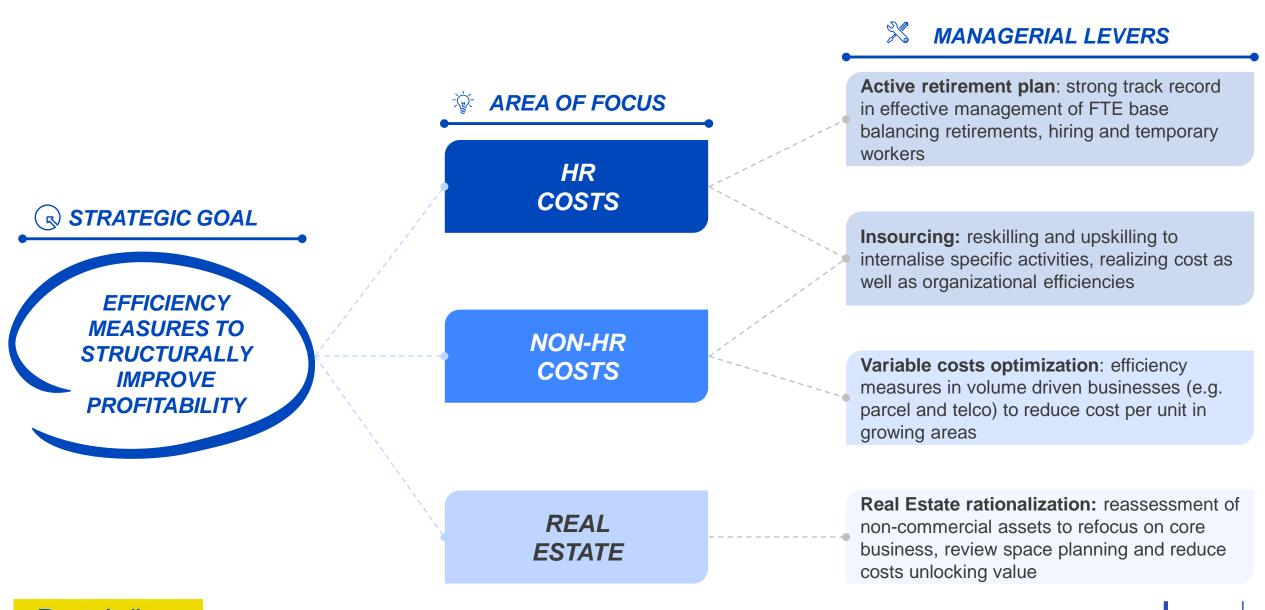
CONFIRMED COST DISCIPLINE WHILST PROMOTING BUSINESS GROWTH



- → Early retirements to support FTE reduction and transformation
- → Non HR costs increase related to business growth
- → 2020 one-off costs to face the COVID 19 emergency

STRATEGIC FOCUS ON COSTS

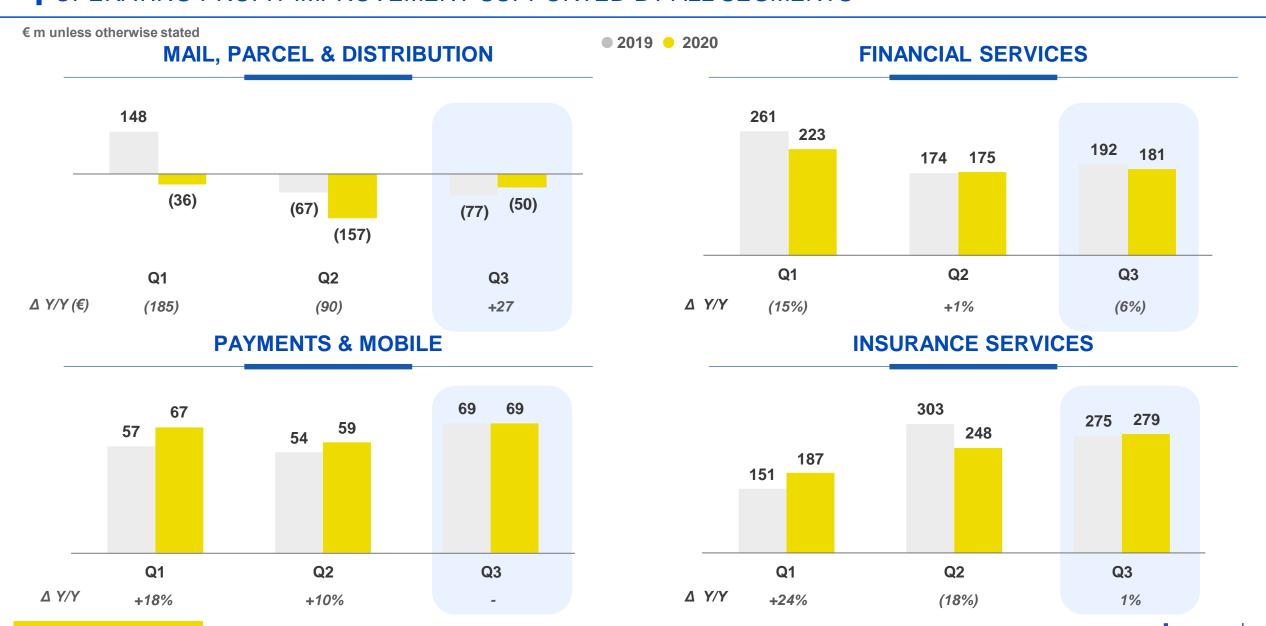
COST MANAGEMENT TARGETING OPERATIONAL LEVERAGE



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EBIT BY BUSINESS UNIT

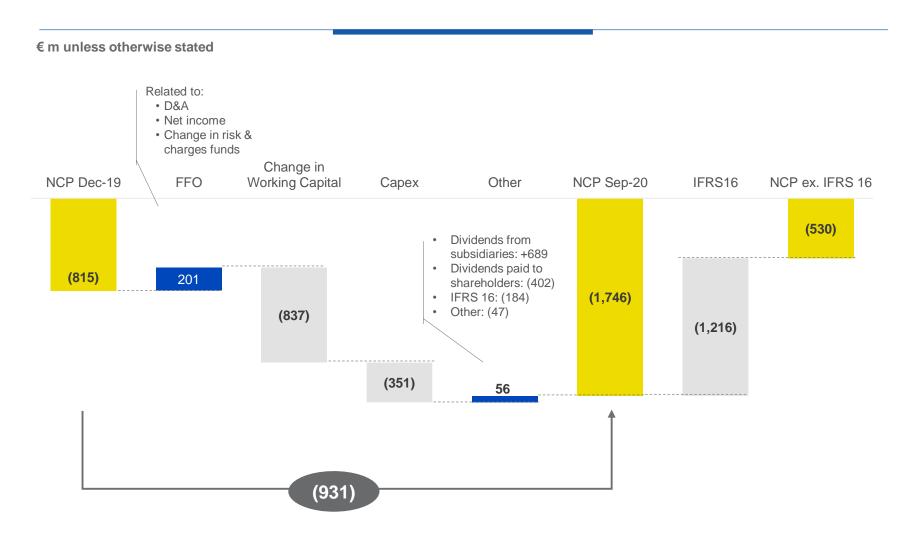
OPERATING PROFIT IMPROVEMENT SUPPORTED BY ALL SEGMENTS





MAIL, PARCEL & DISTRIBUTION NET CASH POSITION

NET (DEBT)/FUNDS OF THE MAIL, PARCEL AND DISTRIBUTION

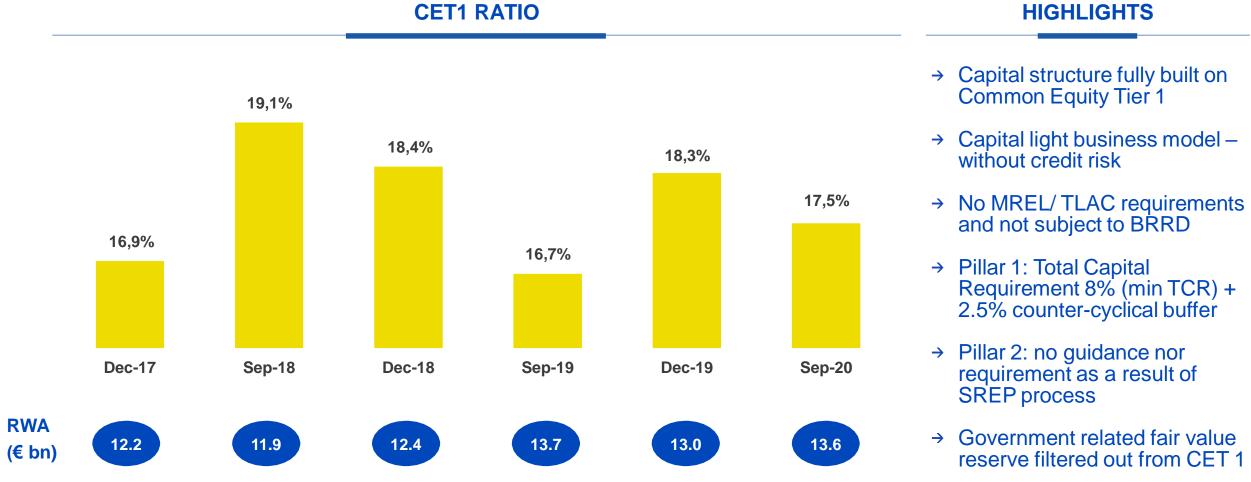


- → MPD net debt position increased in 9M-20 mainly due to lockdown
- MPD operations absorbed cash due to negative change in working capital (including one-off increase in receivables and reduction of payables)
- → €351m capex in 9M-20 to support transformation

BANCOPOSTA: SOLID AND EFFICIENT CAPITAL POSITION

AN ASSET GATHERER WITH A CAPITAL LIGHT BALANCE SHEET WITHOUT CREDIT RISK

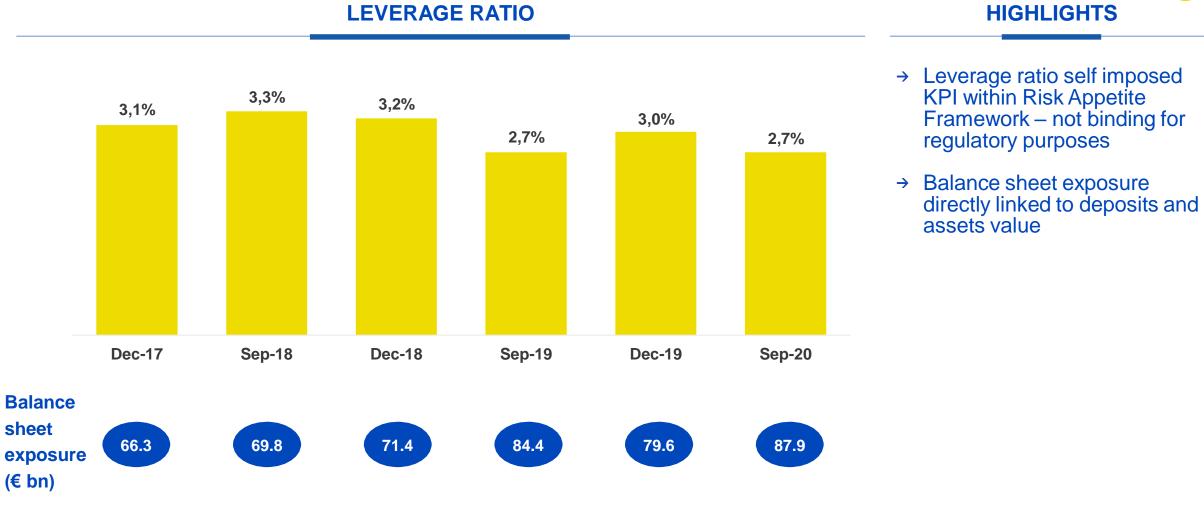




BANCOPOSTA: SOLID AND EFFICIENT CAPITAL POSITION

AN ASSET GATHERER WITH A CAPITAL LIGHT BALANCE SHEET WITHOUT CREDIT RISK





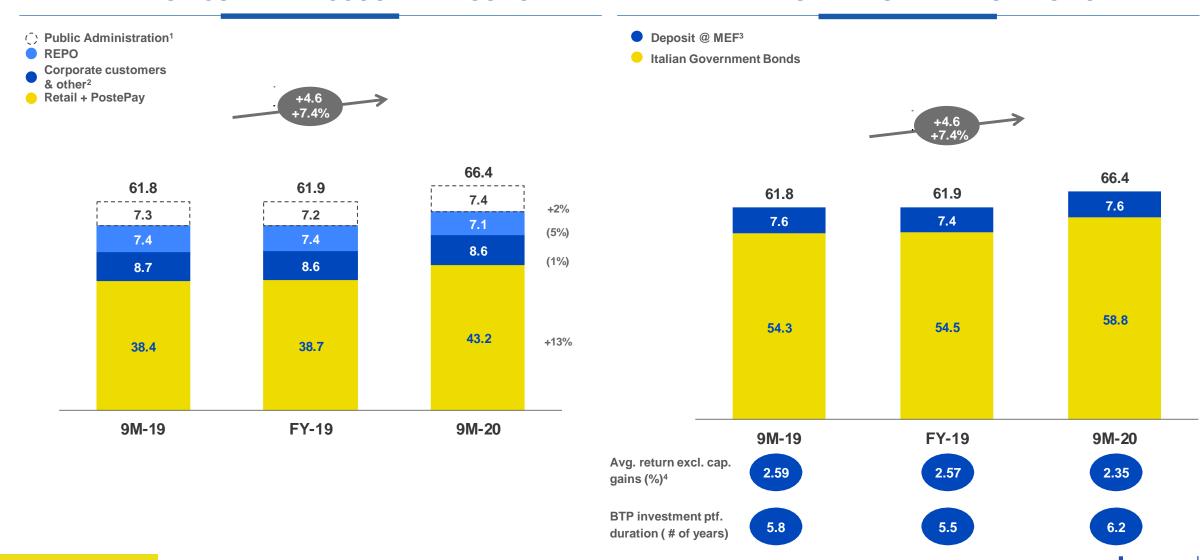
BANCOPOSTA ASSETS AND LIABILITIES STRUCTURE

PRUDENT ALM STRATEGY TO MATCH ASSETS AND LIABILITIES

€ bn unless otherwise stated



AVERAGE INVESTMENT PORTFOLIO

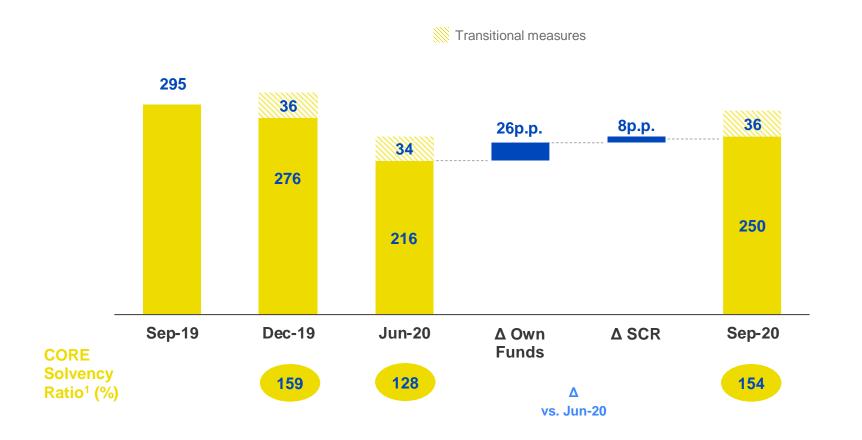


SOLVENCY II RATIO

WELL ABOVE MANAGERIAL AMBITION, BENEFITTING FROM LOWER BTP-SWAP SPREAD



SOLVENCY II RATIO EVOLUTION



- → Solvency II ratio up to 250%, at 244% excluding dividend restrictions
- → Transitional measures provide additional 36p.p. buffer to address market volatility
- → Reduced volatility expected going forward supported by:
 - → portfolio diversification
 - → ongoing process to develop internal model
 - → new capital light products

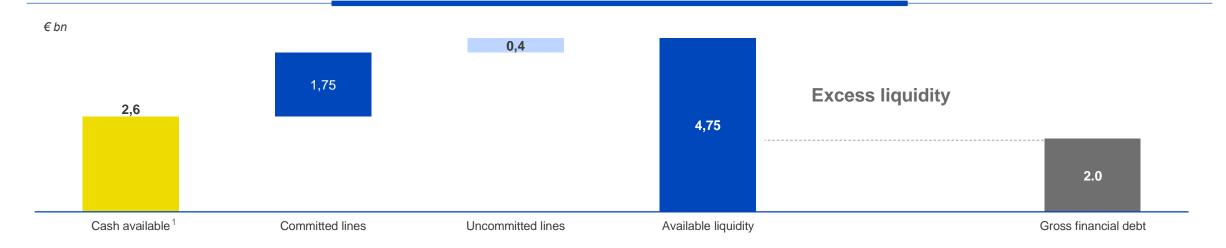


POSTE ITALIANE'S ACCESS TO LIQUIDITY

COMMITTED AND UNCOMMITTED CREDIT LINES

€m	m Q3 2020				FY 2019			
	Drawn	Undrawn	Total	Drawn	Undrawn	Total		
Committed credit lines	-	1,750	1,750	-	2,000	2,000		
Uncommitted credit lines	660	360	1,020	-	1,009	1,009		
Total credit lines	660	2,110	2,770	-	3,009	3,009		

POSTE ITALIANE POTENTIAL LIQUIDITY



Poste Italiane has strengthened its liquidity position during 2020

FINANCIAL DEBT OVERVIEW AS OF SEPTEMBER 2020

RETAIN SIGNIFICANT DEBT CAPACITY

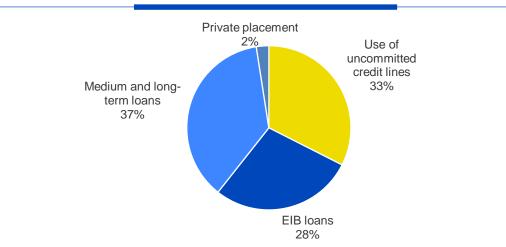
FINANCIAL DEBT COMPOSITION

€ m	
Use of uncommitted credit lines	660
EIB loans	573
Medium and long-term loans	750
Private placement	50
Gross financial debt	2,033

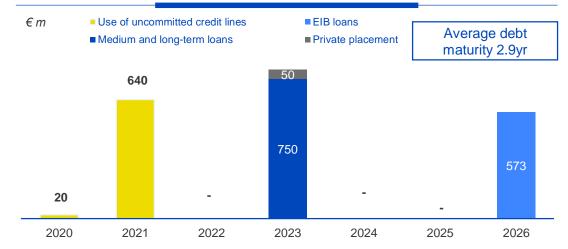
KEY CREDIT RATIO EVOLUTION

€m	2017	2018	2019	3Q20
Gross financial debt	1,973	1,012	623	2,033
Equity	7,550	8,105	9,698	10,471
EBITDA	1,668	2,068	2,548	2,194 ¹
Debt / Equity	0.3	0.1	0.1	0.2
Debt / (Debt + Equity)	21%	11%	6%	16%
Debt / EBITDA	1.2x	0.5x	0.2x	0.9x

GROSS FINANCIAL DEBT MIX



GROSS FINANCIAL DEBT MATURITY PROFILE



BOTH RATING AGENCIES VIEW POSTE ITALIANE WITH AN INVESTMENT GRADE RATING

Latest rating update

October 27 2020

October 23 2020

Rating agency

S&P Global

Ratings

Long term:

Short term:

Moody's

Issuer default rating

BBB

A-2

Outlook: Stable

Long term: Baa3
Short term: P-3

Outlook: Stable

Overview

"We regard Poste Italiane as a **government-related entity** (GRE). It is a conglomerate that encompasses about 25 companies and chiefly carries out financial intermediation via BancoPosta, insurance via Poste Vita, mobile and payment services with PostePay, and postal operations via the over 30,000 postmen and women across the country operating under the Poste Italiane brand.

[...] We believe there is an almost certain likelihood that the government of Italy (unsolicited; BBB/Stable/A-2) would provide direct, timely, and sufficient extraordinary support to Poste Italiane in the event of financial distress"

"Poste Italiane S.p.A.'s (Poste, Baa3 stable) credit quality is closely correlated to that of the Government of Italy (Baa3 stable). The sovereign rating constrains Poste's rating and Baseline Credit Assessment (BCA) of baa3, given the company's significant exposure to the Italian government because of its large portfolio of government bonds (in connection with its banking and insurance businesses), the company's direct exposure to the macroeconomic situation in Italy and the fact that the Italian government is the company's largest shareholder

[...] we expect Poste's operating performance to **remain** sound, with solid cash flow generation through 2021, and the company's leverage to remain low"

ALTERNATIVE PERFORMANCE MEASURES

☐ AVG. RETURN EXCL. CAP. GAINS (%): Average yield calculated as interest income on average current account deposits (excluding therefore capital gains) ☐ GROSS FINANCIAL DEBT: calculated as the sum of the amount of Bonds, EIB loans, Medium and long term loans, Use of uncommitted & committed credit lines, excluding secured loans (i.e. repurchase agreements - Repo) □ EBITDA 3Q20 LTM: calculated as a result of EBITDA 2019 minus EBITDA for the nine months 2019 plus EBITDA for the nine months 2020 □ **DEBT/EQUITY**: calculated as Gross Financial Debt divided by total consolidated Equity □ DEBT/DEBT+EQUITY: calculated as Gross Financial Debt divided by the sum of Gross Financial Debt and total consolidated Equity □ **DEBT/EBITDA**: calculated as Gross Financial Debt divided by EBITDA □ **DIVIDEND** (€/SHARE): Represents the sum of declared dividends issued by the company for every ordinary share outstanding. The ratio is calculated: Dividends paid/number of share issued □ **DIVIDEND PAYOUT**: Represents the total amount of dividends paid out to shareholders relative to the net profit of the Group. The ratio is calculated: Dividends paid/Group net profit ☐ MAIL, PARCEL & DISTRIBUTION NET CASH POSITION ex IFRS 16: Calculated as the sum of Mail, Parcel & Distribution Cash Position excluding Financial Lease liabilities (IFRS 16 - Lease)

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DISCLAIMER

This document contains certain forward-looking statements that reflect Poste Italiane's management's current views with respect to future events and financial and operational performance of the Company and of the Company's Group.

These forward-looking statements are made as of the date of this document and are based on current expectations, reasonable assumptions and projections about future events and are therefore subject to risks and uncertainties. Actual future results and performance may indeed differ materially from what is expressed or implied in this presentation, due to any number of different factors, many of which are beyond the ability of Poste Italiane to foresee, control or estimate precisely, including, but not limited to, changes in the legislative and regulatory framework, market developments, price fluctuations and other risks and uncertainties, such as, for instance, risks deriving from the recent Covid-19 pandemic and from the restrictive measures taken by each Country to face it.

Forward-looking statements contained herein are not a guarantee of future performance and you are therefore cautioned not to place undue reliance thereon.

This document does not constitute a recommendation regarding the securities of the Company; it does not contain an offer to sell or a solicitation of any offer to buy any securities issued by Poste Italiane or any of its Group companies or other forms of financial assets, products or services.

Except as may be required by applicable law, Poste Italiane denies any intention or obligation to update or revise any forward-looking statements contained herein to reflect events or circumstances after the date of this presentation.

Pursuant to art. 154- BIS, par.2,of the Consolidated Financial Bill of February 24, 1998, the executive (Dirigente Preposto) in charge of preparing the corporate accounting documents at Poste Italiane, Alessandro Del Gobbo, declares that the accounting information contained herein corresponds to document results and accounting books and records.

This presentation includes summary financial information and should not be considered a substitute for Poste Italiane's full financial statements.

Numbers in the document may not add up only due to roundings.

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