

# PRESENCE, PEOPLE, PROXIMITY, ONLY IN ONE P

## 2025 ANNUAL REPORT PODCAST

### EPISODE 2 ENVIRONMENTAL

Welcome back to the space dedicated to the financial and sustainability results achieved by the Poste Italiane Group in 2025 based on the objectives defined in the 2024-2028 “*The Connecting Platform*” Strategic Plan.

Today, we will explore the three fundamental dimensions of sustainability. Three letters, three key perspectives to share how Poste Italiane transforms concrete commitments into shared value every day.

**E** stands for Environmental, **S** stands for Social, **G** stands for Governance.

In this episode, we focus on **E for Environmental**: the environmental dimension of our actions.

2025 was a very important year in terms of the Group’s commitment to environmental sustainability. With the aim of continuing to contribute to the transition to a low-emissions economy and to at the same time support the Paris Agreement to limit global warming to 1.5°C, Poste Italiane has defined the Climate Transition Plan for the logistics and real estate sectors.

This is a concrete plan, featuring **robust** and **measurable initiatives**, which aims to reduce direct and indirect emissions related to energy purchase and consumption by **15% by 2030**, thereby reinforcing a strategic path already pursued over the years.

**Starting with its fleet**, the Group is progressing with the electrification **of its road vehicles**, gradually replacing the most polluting ones. Today Poste Italiane has the largest low-emission fleet in the country, consisting of around 30 thousand vehicles, of which 6,200 are entirely electric.

In addition to this, the use of lower-emission fuels is also increasing: in 2025, the Group used 10% biofuels for its compatible road fleet and 4% for air transport.

Another area of focus is buildings.

In addition to those covered by the Polis project, which have already undergone efficiency improvements, Poste Italiane is working on energy upgrades by replacing gas boilers with heat pumps and carrying out further targeted interventions at sites with a high emissions impact. 2025 also saw the continuation of the drive to improve the energy efficiency of our real estate assets and towards production of energy from renewable resources: around 870 photovoltaic systems are installed in the offices and more than

4,300 buildings are managed through the “*Smart Building*” project. Finally, a key fact: the Group’s entire energy supply comes from certified renewable resources.

Nevertheless, there are numerous other initiatives that demonstrate the Group’s commitment to environmental sustainability.

Through the ‘**Green Delivery**’ project, Poste Italiane is offering a more sustainable delivery model by optimising flows and developing ‘**Green Corridors**’, i.e., low-emission routes established from an end-to-end perspective: from infrastructure to transport, right through to the delivery stage.

Also in the logistics sector, solutions such as ‘**Cargo e-bikes**’ and ‘**Self-Driving Vehicles**’ are being tested, as part of initiatives aimed at reducing pollution, limiting traffic and improving the urban environment.

Products are also changing: a **new range of packaging** dedicated to Retail and Small Business customers has been launched, made from 100% recycled and recyclable cardboard and free from plastic.

This initiative was launched in connection with the Milan–Cortina 2026 Winter Olympics and Paralympics, and is intended to be rolled out throughout the entire country.

During the year, the Group also reinforced its increasingly **paperless** approach by reducing paper consumption, including through the dematerialisation of documents and the digitalisation of its services.

More specifically, projects have been launched to reduce paper use in logistics centres, to digitise the waybills that accompany shipments, and to implement the Full Digital Project, which aims at digitising postal services with legal value.

In 2025, the Group continued its commitment to using sustainable materials in its payment systems as well, issuing payment cards made from renewable biomass and recycled plastic from the oceans. This allowed us to reach the milestone of over 20 million environmentally sustainable cards issued to Poste Italiane customers.

However, there are also projects that tell about sustainability in a different way.

**One such example is ‘Valori Ritrovati’ (Rediscovered Values):** a circular economy project that aims to transform discarded or forgotten items into a genuine opportunity for social support, thereby reducing waste and creating shared value in local communities. In 2025, the project was renewed, improving operational management and strengthening procedures for collaboration and reporting on donations and also extending the number of third sector bodies involved. The results speak for themselves: 38 tonnes of goods were recovered, and over 50 thousand items were returned to the reuse circuit for the benefit of the community.

**Then there is Postalo:** a new second-hand platform launched in 2025, aimed at employees and retirees of the Group, which promotes more responsible consumption patterns. In fact, the platform integrates reuse with the optimisation of personal skills and passions, within a community made up of people from Poste Italiane, fostering the growth of interest in reuse and circular economy issues. From its launch in June 2025 through to December 2025, more than 2 thousand listings were posted.

**For more detailed information on the Group's sustainability initiatives, you can continue listening to the other themed episodes.**